## **Listing of Claims:**

1. (Original) A method of providing pet death care products, services and information comprising:

receiving pet death care products at a computer, services and information from a supplier of pet death care products, services and information; and

as a preferred provider, dispensing the pct death care products, services and information to pet owners.

- 2. (Original) The method of claim 1 wherein the preferred provider is a veterinarian.
- 3. (Original) The method of claim 2 wherein the veterinarian is a network of veterinarians.
  - 4. (Original) The method of claim 1 wherein the preferred provider is a pet store.
- 5. (Original) The method of claim 4 wherein the pet store is a nationwide chain of pet stores.
- 6. (Original) The method of claim 1 wherein the preferred provider is a pet cemetery.
- 7. (Original) The method of claim 6 wherein the pet cemetery is a nationwide chain of pet cemeteries.

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- 8. (Original) The method of claim 1 wherein the products include pet caskets, urns, memorial markers and products and printed matter.
- 9. (Original) The method of claim 1 wherein the services include cremation and burial, and funeral and memorial services.
- 10. (Original) The method of claim 1 wherein the information includes information about grief counseling and death/grief support groups.
- 11. (Original) A method of equipping a preferred provider with pet death care products, services and information to be dispensed to pet owners comprising:

selecting a preferred provider to dispense pet death care products, services and information to pet owners; and

supplying using a computer network the preferred provider with pet death care products, services and information to be dispensed by the preferred provider to pet owners.

- 12. (Original) The method of claim 11 wherein the preferred provider is a veterinarian.
- 13. (Original) The method of claim 12 wherein the veterinarian is a network of veterinarians.
- 14. (Original) The method of claim 11 wherein the preferred provider is a pet store.

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- 15. (Original) The method of claim 14 wherein the pet store is a nationwide chain of pet stores.
- 16. (Original) The method of claim 11 wherein the preferred provider is a pet cemetery.
- 17. (Original) The method of claim 16 wherein the pet cemetery is a nationwide chain of pet cemeteries.
- 18. (Original) The method of claim 11 wherein the products include pet caskets, urns, memorial markers and products and printed matter.
- 19. (Original) The method of claim 11 wherein the services include cremation and burial, and funeral and memorial services.
- 20. (Original) The method of claim 11 wherein the information includes information about grief counseling and death/grief support groups.
- 21. (Original) The method of claim 1 or 11 wherein the services include cremation performed at a crematory owned by the supplier.
- 22. (Original) The method of claim 1 or 11 wherein the services include cremation performed at a crematory owned by a humane society.
- 23. (Original) The method of claim 1 or 11 wherein the services include cremation performed at a crematory owned by a competitor of the supplier.

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24. (Original) The method of claim 1 or 11 wherein the services include cremation performed at a crematory owned by a crematory manufacturer.

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